

First steps in TrackNow

What is TrackNow?

TrackNow is Agheera's online registration portal for carriers

Carriers provide their consent to share GPS tracking data with Agheera.

TrackNow replaces the paper based approval process, a signature from the carrier is no longer needed.

You receive access to TrackNow, in order to trigger the invitation of your carrier(s) to start the registration with Agheera.

1

You will receive an Email from Agheera (CRM user) with an invitation link. Follow the link. It is recommended to change the password thereafter.
PLEASE: do not use Internet Explorer as browser.

2

Go to the **Customer area**. From here you can **Send Carrier invitation** to register online with Agheera.

The screenshot shows the TrackNow Portal interface. The top navigation bar includes a home icon, 'FAQ', 'Imprint', 'Customer Area' (with a dropdown arrow), and 'English' (with a dropdown arrow). The 'Customer Area' dropdown menu is open, showing options: 'Customer Area', 'Send Carrier Invitation', 'Add Colleague', 'List View Invited Carriers', and 'List View Invited Colleagues'. Callouts are placed over the interface: Callout 2 points to 'Send Carrier Invitation' with the text 'All you need is the name and email address of a contact person from the carrier.' Callout 3 points to 'Add Colleague' with the text 'Required information from the colleague: Name and email address'. Callout 4 points to 'List View Invited Carriers' with the text 'View invited Carriers and Colleagues'.

3

Add colleague: In case other users should invite carriers to Agheera, you may use this functions to invite your colleagues to TrackNow. Your colleagues will be able to invite carriers or add colleagues as well.

4

List view invited Carriers: Overview of those carriers, which have been invited by yourself, including the status of the integration on Agheera side.

List view invited: Overview and status of all invitations sent to colleagues from yourself.

For further Information
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